

## PLATFORM OVERVIEW / INTERNAL MEDICINE

# Practice the conversation. Reflect on the care.

AI-powered patient simulation connecting realistic conversation, structured assessment, and purposeful reflection.

### 100 cases

Published clinical scenarios

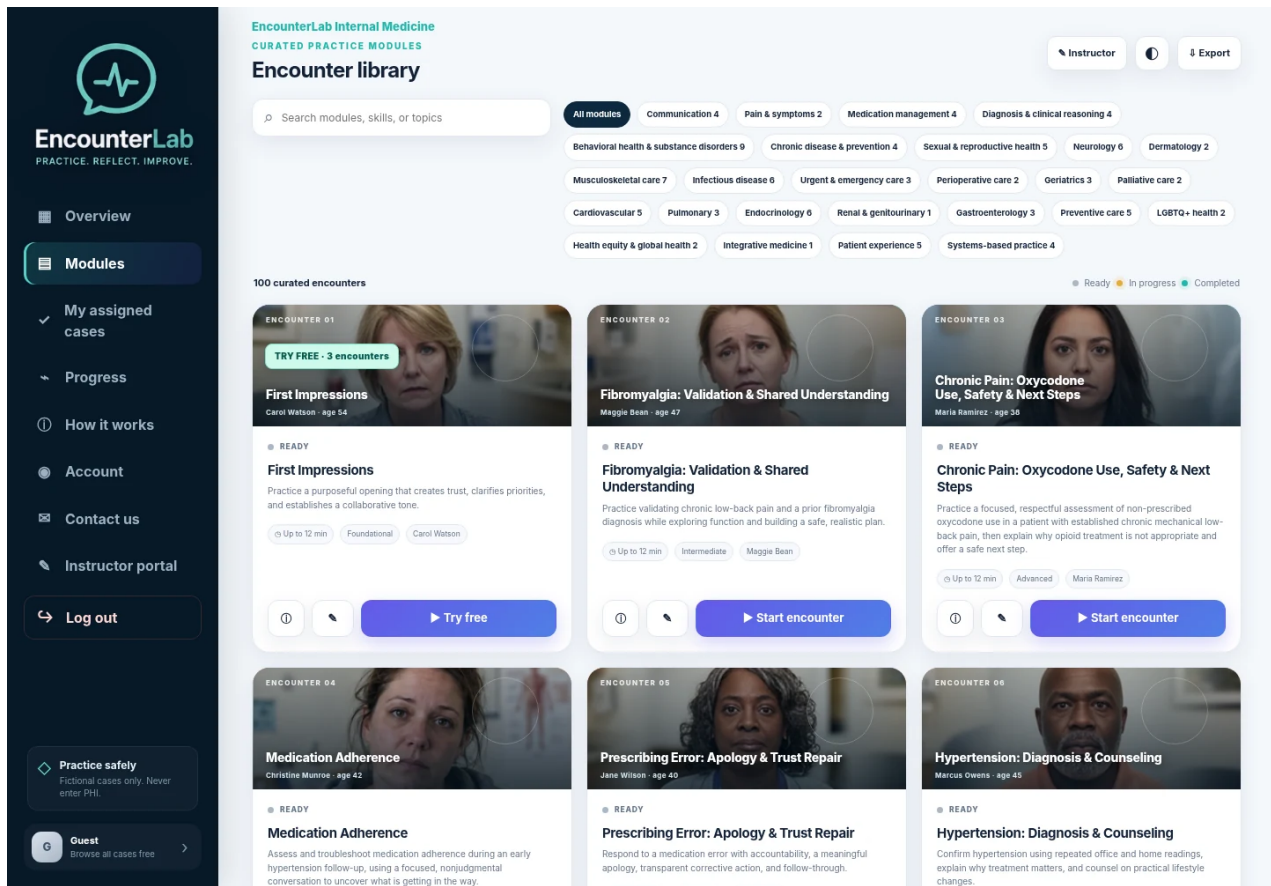
### Natural voice

Conversational patient practice

### Structured feedback

Case-specific reflection

## THE ACTUAL PLATFORM



**EncounterLab Internal Medicine**  
CURATED PRACTICE MODULES

**Encounter library**

Search modules, skills, or topics

**100 curated encounters**

Ready In progress Completed

**ENCOUNTER 01**  
TRY FREE - 3 encounters  
**First Impressions**  
Carol Watson - age 54  
READY  
Practice a purposeful opening that creates trust, clarifies priorities, and establishes a collaborative tone.  
Up to 12 min Foundational Carol Watson  
Try free

**ENCOUNTER 02**  
**Fibromyalgia: Validation & Shared Understanding**  
Maggie Bean - age 47  
READY  
Practice validating chronic low-back pain and a prior fibromyalgia diagnosis while exploring function and building a safe, realistic plan.  
Up to 12 min Intermediate Maggie Bean  
Start encounter

**ENCOUNTER 03**  
**Chronic Pain: Oxycodone Use, Safety & Next Steps**  
Maria Ramirez - age 50  
READY  
Practice a focused, respectful assessment of non-prescribed oxycodone use in a patient with established chronic mechanical low-back pain, then explain why opioid treatment is not appropriate and offer a safe next step.  
Up to 12 min Advanced Maria Ramirez  
Start encounter

**ENCOUNTER 04**  
**Medication Adherence**  
Christine Munroe - age 42  
READY  
Assess and troubleshoot medication adherence during an early hypertension follow-up, using a focused, nonjudgmental conversation to uncover what is getting in the way.  
Start encounter

**ENCOUNTER 05**  
**Prescribing Error: Apology & Trust Repair**  
Jane Wilson - age 40  
READY  
Respond to a medication error with accountability, a meaningful apology, transparent corrective action, and follow-through.  
Start encounter

**ENCOUNTER 06**  
**Hypertension: Diagnosis & Counseling**  
Marcus Owens - age 45  
READY  
Confirm hypertension using repeated office and home readings, explain why treatment matters, and counsel on practical lifestyle changes.  
Start encounter

**EncounterLab**  
PRACTICE. REFLECT. IMPROVE.

Overview

**Modules**

My assigned cases

Progress

How it works

Account

Contact us

Instructor portal

Log out

**Practice safely**  
Fictional cases only. Never enter PHI.

**Guest**  
Browse all cases free

Actual application screen with fictional training cases. No learner results are depicted.

## THE LEARNING EXPERIENCE

# Practice with purpose. Reflect with a plan.

A focused clinical case provides context for the conversation. Case-specific feedback makes each encounter an opportunity to learn.

### 01 Practice

Select a case, review the patient briefing, and speak naturally with an AI standardized patient.

### 02 Reflect

Receive case-specific rubric scores, written feedback, and a spoken summary after the encounter.

### 03 Return

Review encounter history and performance trends, then use the feedback to focus subsequent practice.

#### For physicians & trainees

A library spanning clinical reasoning, communication, patient experience, behavioral health, systems-based practice, and more - with encounter history and individualized feedback.

#### For educators & programs

Instructor tools support learner rosters, case assignments, custom scenarios, and simulation exam packages. Existing account and access requirements apply.

#### Educational practice, not patient care.

Cases are fictional. Do not enter real patient information. Automated feedback supports reflection, not diagnosis or treatment, and does not replace faculty judgment or establish a validated high-stakes assessment.

## Explore EncounterLab

[encounterlab.org](https://encounterlab.org)

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Independent medical education platform